

Privacy- and cookie policy



We respect the privacy of everyone who comes into contact with Export Partner BV. We like to ensure that the personal information you provide us with is treated confidentially. The processing of personal data is done in accordance with the requirements of the General Data Protection Regulation. This privacy and cookie policy describes how Export Partner BV. handles personal data. Export Partner BV. will never make your details available to third parties, unless this is required on the basis of a statutory regulation, at your request, or if you have requested it. Regulations, at your request or to processors who carry out certain activities on behalf of Export Partner BV. (such as the mail tool). Export Partner BV. (such as the mail tool provider, the CRM provider, hosting party and IT administrator). The party responsible for the data processing is Export Partner BV., Leusderend 8, 3832 RC, Leusden.

When do we process your personal data?

We collect and process your personal data:

- When you purchase products and/or services from;
- When you want to become a customer with us;
- When you have contact with Export Partner BV. This contact can be in person or by telephone, but we also mean when you approach us by e-mail, participate in surveys, actions or studies, use our website, sign up for newsletters or approach us via social media;
- When you apply for one of our job openings.

Why do we collect your personal data?

We collect and process your personal data for the performance of our services. More specifically, your personal data is processed to:

- Establish and maintain a customer relationship with you, provide our products and/or services and carry out the relevant administration for this purpose;
- make offers to you and/or provide information about our (new) products and/or services and other activities and to tailor these to your requirements;
- To approach you for commercial offers, newsletters and promotional campaigns that may be of interest to you;
- To support communication and to carry out (direct) marketing purposes;
- For internal analyses and process improvement, the development of products and/or services and market research;
- To be able to process an application for a vacancy;
- To handle complaints and requests for information;
- To comply with legal obligations.

Retention period

We do not keep your personal data longer than is necessary to achieve the goals stated in this privacy policy. Anonymized, the data may be kept longer by Export Partner BV. And in so far as this is permitted on the grounds of legislation and regulations.

E-mail

You can sign up for the online newsletter of Export Partner BV. By doing so you grant us permission to store your personal data and e-mail address. We use this information to inform you about (new) products and/or services, campaigns, etc. It is also possible that we will approach you to participate in (market) research in order to improve our products and/or services. Naturally, you are free to refrain from doing so. We also offer you the opportunity to unsubscribe from the newsletter. You can do this by sending an e-mail to info@exportpartner.com or through the unsubscribe link in the e-mail sent.

We use cookies on our website. Cookies are small, simple text files that your computer receives when you visit our website. Cookies are used on almost all websites. The use of cookies is important for our service and we would like to inform you as well as possible about the use of these cookies.



With the help of cookies Export Partner BV makes sure that we remember your settings and preferences. This makes a subsequent visit to our website easier and faster. Cookies also enable us to see how the website is being used and where we can improve it further.

We use the following cookies:

- **Functional cookies**

These cookies are indispensable for the functioning of our website. They ensure, for example, an automatic login or the automatic completion of your data. Also, products you have viewed and placed in your shopping cart are remembered when you visit our website again at a later time.

- **Optimization cookies**

We use these cookies mainly to collect information. With this information we see how often the website is visited, which pages are visited most and which pages are effective. This allows us to optimize your ease of use. For this we use Google Analytics, see below. This data always remains anonymous and we cannot use it to identify you, as a person.

Google Analytics

Export Partner BV. makes use of Google Analytics cookies in order to analyse the use of the website and services. Export Partner BV. has concluded a processing agreement with Google Analytics. Hereby we have chosen to only register a part of your IP-address and data are not shared with other services of Google Inc. Google Analytics cookies give Export Partner BV. information about the use and navigation within/between the website and/or services. This information helps Export Partner BV. to improve the layout of the website and services in order to better tailor them to the needs of its users, analyse trends and track navigation behaviour. More information about Google Analytics' use of the information provided to it can be found in the Privacy Policy of Google Analytics.

Of course it is also possible to set your own browser in such a way that you do not receive any cookies. Please consult the help function of your browser for this. Please note, however, that certain parts of our website will not function or not function optimally if you block cookies.

Security

We use comprehensive security procedures to safeguard personal data processed by us and we take the necessary technical and organizational security measures to protect them from loss or unlawful processing. When we outsource data processing, we impose contractual obligations to protect your information.

Right to access, modify and delete

If you would like to inspect the personal data that Export Partner BV. has recorded about you or if you would like to change data because it is incorrect or incomplete, or have it removed or protected, you can contact us by e-mail at info@exportpartner.com.

Questions

If you have any questions or comments about our privacy policy after reading, you can address them to Export Partner BV., stating 'privacy policy', via info@exportpartner.com or in writing to Leusderend 8, 3832 RC, Leusden.

Changes

The way in which we process personal data, and the composition or quantity of the data we process, can change. We therefore reserve the right to amend this Privacy and Cookie Policy. The most recent version can always be found at www.exportpartner.com. It is advisable to visit this website regularly to keep abreast of changes.